

# Is I.T. as bad as it seems?

Presenter: Maria Skillern

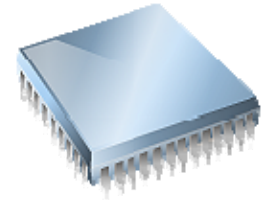
Australian Institute of Project Management

NSW Chapter Event

June 2010

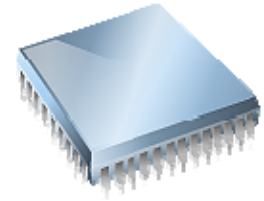
# Presentation Overview

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- Set the scene
- What is different about IT projects?
- Share personal experience
- Public vs private sector IT projects
- What can be done better?
- Conclusions

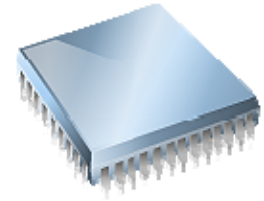
# Context



- IT projects 'fail'
- Non IT projects 'fail'
- Reasons for failure
- Failed IT projects
- Implications of failure

# Challenges – IT Projects

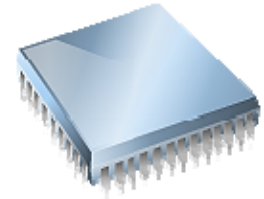
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- Rate of technology change
- ‘Tool of trade’
- Security and integrity of corporate information
- Scope of change
- Resistance to change

# Recent Project Reflections

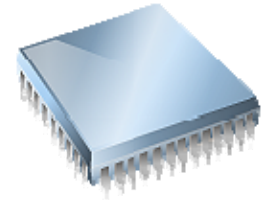
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- Business rules
- Never do enough testing
- Communicate, communicate, communicate
- Recruitment of project staff

# Public vs Private Sector

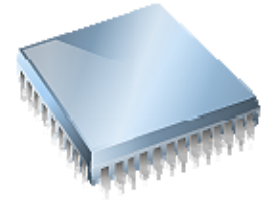
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- Lack of agility to change
- Level of public interest

# Improvements

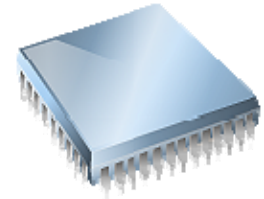
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- Plan for reality
- Understand environment (suppliers)
- Monitoring and review

# Summary

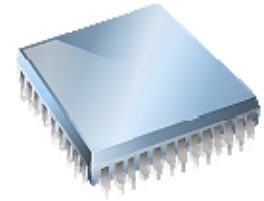
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- Public vs private sector - similarities
- Unique IT/ICT project challenges
- Public interest in Government projects
- Continuous project management process improvement

# Questions

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*Thank you for not falling asleep*

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